

CASE STUDY

Super-Pharm Poland



Gaining full visibility with Nanitor CTEM

Super-Pharm Poland is a Warsaw-based retail chain founded in 2001 and one of the country's leading pharmacy retail chains, operating a drugstore, perfumery, and optical services. With more than 75 stores and an online shop, it offers branded and exclusive LIFE products and employs more than 1,000 people. **After a large-scale audit, Super-Pharm needed stronger control and always-on visibility across a distributed environment with many systems and endpoints.**



Super-Pharm's challenge

After a large-scale audit, Super-Pharm's IT team recognized **the need for stronger control and visibility across their systems**. Existing tools couldn't keep up with the demands of modern threat management, especially in a distributed environment with multiple systems and endpoints.

Running more than 75 stores alongside an online shop means a large and constantly changing estate of devices, software, and users. The team wanted to know **what was running, where, and what needed fixing**, without relying on scheduled scans to find out.

They were not looking for a one-time assessment. They wanted **a platform that would support continuous improvement** and give them the confidence to act quickly when something changed.

What they needed

- 01 Clear visibility across all assets.
- 02 Real-time awareness of vulnerabilities and software changes.
- 03 A unified platform to track, prioritize, and respond to threats quickly.
- 04 Support for continuous improvement, not just one-time assessments.

Nanitor's **solution** gave Super-Pharm always-on visibility

Working with **EMS Partner**, Nanitor's local partner in Poland, Super-Pharm selected the **Nanitor CTEM platform** to gain always-on visibility and streamline vulnerability management.

With lightweight agents deployed across the environment, Nanitor delivered **real-time data on system health, software inventory, and security posture**. The Super-Pharm team could now view, assess, and act on risks from a single platform, with full transparency across their IT infrastructure.

Why it worked

Nanitor's CTEM platform **replaced fragmented oversight with structured, actionable insight**. Super-Pharm's team now sees every change in real time, from software installs to emerging threats. With clear prioritization and constant feedback, Nanitor empowers their security team to **act quickly and confidently**.

Nanitor and EMS Partner continue to support Super-Pharm with local expertise and a roadmap of continuous improvement.

DELIVERED WITH EMS PARTNER

EMS Partner is a trusted cybersecurity and IT services provider based in Poland, with deep expertise in infrastructure security, regulatory compliance, and risk management. As Nanitor's official partner in Poland, EMS Partner supports local businesses with tailored onboarding, technical guidance, and ongoing advisory, so customers get the most out of the Nanitor CTEM platform from day one.

"We don't wait for scheduled scans. Nanitor shows us the problem right away and tells us where to go."

Tomasz Stryczynski, CTO, Super-Pharm Poland

KEY OUTCOMES

REAL-TIME INSIGHT

Real-time insight into vulnerabilities and software.

UNIFIED VIEW

One view of assets, users, and risks.

RAPID RESPONSE

Threats handled right away, with no waiting for scheduled scans.

LOCAL COLLABORATION

Tight collaboration with Nanitor's team to tailor features to local needs.



Super-Pharm on stage at EMSPower 2025, EMS Partner's cybersecurity conference in Poland.

"We had this feeling that we didn't really control the state of our systems... Now we know exactly what's happening, where, and what to fix."

Tomasz Stryczynski, CTO, Super-Pharm Poland



Nanitor is a powerful cybersecurity management platform focusing on hardening security fundamentals across your global IT infrastructure. The platform provides unique visibility and control of your security challenges that stakeholders can trust, at a fraction of the cost and time of alternatives.

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