



CASE STUDY

The Greater Reykjavík Fire and Rescue Service (SHS)

The Greater Reykjavík Fire and Rescue Service (SHS) is a regional partnership company serving the municipalities of Reykjavík, Kópavogur, Hafnarfjörður, Garðabær, Mosfellsbær, Seltjarnarnes and the neighboring Municipality of Kjós. SHS operates fire and rescue stations strategically located in Skógarhlíð and Tunguháls in Reykjavík, Skútahraun in Hafnarfjörður and Skarhólabraut in Mosfellsbær.

Their diverse range of services includes fire fighting, emergency medical transport, prevention and fire inspection, pollution incident response, civil defense, property rescue, water rescue, wilderness rescue, and incidental assistance to humans and animals. SHS is available 24/7 throughout the year, and their assistance can be requested by dialing 112.

Challenges and the Need for a Vulnerability Management System

Being a crucial entity responsible for public safety, SHS consistently seeks to improve its overall safety and security measures, including an overview of their IT security status. Comprehensive visibility into their cybersecurity health was needed in order to better protect the organization from potential vulnerabilities and cyber threats.

Recognizing the importance of addressing this issue, SHS sought a vulnerability management system that could provide them with an overview of their security status, enable risk identification, and support effective risk mitigation activities conducted in-house.



Implementing Nanitor: Achieving Tangible Results

With the imperative to improve their cybersecurity health, SHS embarked on finding the right vulnerability management system. After receiving a wide variety of recommendations across industries SHS elected to implement the Nanitor vulnerability management system. The decision to implement Nanitor was driven by its reputation for delivering comprehensive security risk overviews and proven success in identifying and prioritizing vulnerabilities.

Setting clear goals at the outset of the implementation, SHS aimed to achieve a 95% health score (based on Nanitor's default metrics) and gain a better understanding of their security status and associated risks. Prior to Nanitor's implementation, SHS had a cybersecurity health score of approximately 70%. The organization also sought to focus on high-risk tasks and improve their overall IT security posture.

Upon implementing the Nanitor vulnerability management system, SHS witnessed remarkable results. Nanitor provided them with an invaluable overview of known risks and security issues. This newfound visibility empowered SHS to organize their work efficiently and concentrate their efforts on areas with the highest security risks. Through the implementation of group policy configurations, updates, and the replacement of vulnerable software, SHS successfully mitigated potential risks and significantly enhanced their IT security posture.

Nanitor: A Trusted Partner and Recommendation

Throughout the journey, Nanitor's customer service played a pivotal role in supporting SHS. The dedicated customer service team guided SHS in effectively utilizing the Nanitor system, helping them understand its functions and providing recommendations on optimizing their workflow. Whether it was organizing work, implementing group policy configurations, or addressing vulnerabilities and potential risks, Nanitor's support was instrumental in delivering results and resolving queries promptly.

Overall, SHS's experience with Nanitor and the Nanitor vulnerability management system has been highly positive. Nanitor not only provided them with a comprehensive overview of security risks and system status but also helped them streamline their operations and prioritize their efforts effectively. SHS highly recommends Nanitor to organizations seeking to enhance their cybersecurity health and leverage a robust vulnerability management solution.

In conclusion, Nanitor enabled the Greater Reykjavík Fire and Rescue Service to strengthen their cybersecurity defenses and proactively manage vulnerabilities. By leveraging Nanitor's capabilities, SHS successfully improved their security posture, optimized their work processes, and ensured the safety of the communities they serve. With Nanitor as a trusted partner, SHS continues to embrace a proactive approach towards cybersecurity, safeguarding their critical IT infrastructure and supporting their mission to protect lives and property.



Nanitor is a powerful cybersecurity management platform focusing on hardening security fundamentals across your global IT infrastructure. The platform provides unique visibility and control of your security challenges that stakeholders can trust, at a fraction of the cost and time of alternatives.

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